

## TVFCU's Trajectory

Tennessee Valley Federal Credit Union's (TVFCU's) eighty-year trajectory has carried us to great heights – now nearing 120,000 members and topping \$1 billion in assets. During that time, many things have changed. Through all the years and all the changes, carefully identifying members' ever-changing needs and providing caring, personal service continue to be the essential elements of our winning formula.

The demand for our services continued to grow in 2015 and we responded by opening our fifteenth branch location in Ringgold, Georgia. This new branch features interactive video technology and our TVFCU live personal tellers, allowing us to offer extended hours. We have received an overwhelmingly positive response to this added convenience and will be bringing *TVFCU live* extended hours to several more branches in the next few months. A range of branching improvements is also being considered for various locations throughout this year. Watch for news of these enhancements as they develop.

Meeting the needs of our steadily growing membership has resulted in a corresponding rise in the number of employees necessary to serve them. As a result, back-office operations have outgrown our main office in downtown Chattanooga, and we recently purchased a larger facility at 535 Chestnut Street. Renovations will begin soon, with an anticipated move-in date of early 2017.

TVFCU remains one of the Southeast's strongest financial institutions as evidenced by a year-end capital ratio of 12.40%. During 2015 the credit union maintained its strong capital position, recording net income of just under \$13 million. A strong capital position is critical for continued health and stability in all economic environments. We continue to be one of the area's largest lenders with a total loan portfolio of \$684 million. Member deposits increased over 8% in 2015 and total deposits ended the year just under \$1 billion.

Although it is difficult to predict the arc of TVFCU's future trajectory, this much is certain. The journey will be fueled by a combination of technological innovations and exceptional personal service. The path to success lies in our steadfast commitment to fulfilling your financial needs. By working with you to help you *live the life you love*, your credit union's future looks very bright.



## Supervisory Committee

The Supervisory Committee is created by Federal law and appointed by the Board of Directors in accordance with the provisions of the Federal Credit Union Act. Committee members for 2015 included Judy Field, Bernard Harris, Ron Thomas, and Cheryl Willoughby.

According to the rules and regulations of the National Credit Union Administration (NCUA) and the Federal Credit Union Act, the Supervisory Committee is accountable for the performance of certain duties and responsibilities. The Committee is available to provide impartial assistance to any members who encounter problems transacting credit union business and is responsible for internal audit oversight that seeks to minimize the credit union's risk of loss due to carelessness, error, or fraud.

The Internal Audit Department, under the Committee's direct supervision, assists by performing periodic audits of the credit union's operations, policies, procedures, internal controls, and regulatory compliance. Board and management then utilize these audits to consider possible improvements to the credit union.

The Supervisory Committee annually enlists outside auditors to provide an independent financial audit of the credit union's records. For 2015, the accounting firm of Elliott Davis Decosimo, LLC performed the audit. This audit assured the Committee that Tennessee Valley Federal Credit Union's financial statements accurately present the condition of the credit union as of December 31, 2015.